

# Sutisna, S.Kom., M.M.

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Experienced information technology professional with over 12 years of expertise in software development, program management, and entrepreneurship. I have developed mission-critical digital public services, learning management systems, financial technology, and e-commerce solutions. Also managed technology adoption programs for SMEs and higher education.

## WORK EXPERIENCES

- **Viaplay Group, Backend Developer**

*November 2020 – Present (1 years 9 months)*

Building solid and high-performing microservices in Node.js and AWS for ViaPlay's streaming services that entertain millions of people every day in Europe, the US, and Canada.

- **Jakarta Smart City, Senior Backend Developer**

*November 2020 – December 2022 (2 years 2 months)*

Develop mission-critical digital public services for more than 11 million Jakarta citizens. Worked with a cross-functional team to build an integrated COVID-19 vaccine registration system on Jakarta's super app, Jakarta Kini (JAKI). And develop an e-wallet feature on JAKI that integrated with JakOne Pay of Bank DKI Jakarta.

- **Sawala, Chairman**

*August 2022 – Present (1 years 6 months)*

**Sawala, CEO & Co-founder**

*December 2015 – July 2022 (6 years 8 months)*

Building a sustainable company with the primary mission to accelerate good things with technology. Monitor and coach the management team to make significant, sustainable, and profitable progress.

- **Kibar, Program Management Officer**

*December 2013 – December 2015 (2 years)*

Plan, coordinate, and execute technology adoption program of Google ecosystem for SMEs, higher education, and developer community. Assisted universities in adopting Google Suites for Education, creating workshops and training for SMEs to utilize Google Business and conducting hackathons for Android developers. Also managed early-stage startup programs and co-working space for Surabaya city government, School of Business and Management ITB, and Gadjah Mada University.

- **Ussi Software, Web Developer**

*November 2011 – December 2013 (2 years 2 months)*

Develop financial technology products with a micro-banking focus. For example, I had the experience of developing cashpoint, multi-payment, and remittance management systems that integrated with multiple biller providers.

## OTHER EXPERIENCES

- **Young Southeast Asian Leaders Initiative (YSEALI) Academic Fellowship by U.S. Mission to ASEAN**, US, 2016.
- **Trainer/Speaker for Google Apps for Education** and or Google-related topics for Google Student Ambassador Summit 2014 at Cebu - Philippines, Lentera Stay Safe Online by Google Indonesia, Mercu Buana University, Parahyangan Catholic University etc.
- **Round table meeting** with President Barack Obama in Jakarta, 2016.
- **Global Entrepreneurship Summit 2017** at Hyderabad, India.
- **Google Certified Trainer**, Google for Education.
- **Google Student Ambassador 2013-2014**.

## LICENSES & CERTIFICATION

- **AWS Certified Solutions Architect – Associate**
- **LivePerson Certified Conversational Professional**
- **INSEAD's Blockchain Revolution (Specialization)**
- **Google Apps for Education Admin Individual Qualification**

## EDUCATION & COURSES

- **Telkom University**  
Master/M.M, Magister Management, 2021 – October 2023
- **Bina Sarana Informatika University**  
Bachelor/S.Kom, Information System, 2017 – 2018
- **University of Connecticut**  
Short Course, Social Entrepreneurship & Economic Development, 2016
- **Bina Sarana Informatika**  
Diploma/A.Md., Informatics Management, 2012 – 2015
- **SMK Informatika Sumedang (Vocational High School)**  
Computer Software Engineering, 2008 – 2011

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